



## Health protection rules and increased hygienic standards

- ✓ **Social distancing** is enforced in all common areas. On any site where queuing may occur, there are **stickers on the floor** to help for those waiting to keep a safe distance.
- ✓ When entering a shop and travelling on public transportation, you must **cover your mouth and nose** (e.g. with a medical mask, scarf or shawl)
- ✓ **In grocery stores, drugstores, and pharmacies there are two time slots.** People over the age of 65 can visit between 9 a.m. and 12 p.m., and people **under the age of 65** can enter the stores outside of that time.
- ✓ Tourism information offices and most of the grocery shops are **equipped with plexiglass.**
- ✓ In many places, **pictograms** indicate what special health regulations need to be followed.
- ✓ **Sanitizer is provided** in public areas (hotel front desk or lobby, restaurants, shops) and employees are provided with individual sanitizer and mask.
- ✓ **Contactless check-in, check-out and payments** are carried out whenever possible.
- ✓ Extra **cleaning and disinfecting protocols** are introduced to keep public spaces and high touch areas clean.
- ✓ In restaurants there are **reinforced food safety standards** and tables are placed at a **safe distance** from each other.
- ✓ Instead of a classic self-service buffet meal, there is **plate service** or service by the staff at the buffet table.
- ✓ **Increased ventilation** is provided in all indoor spaces.

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